



Privacy Policy

- Only information given to us specifically by you, the Customer and your Clients will be processed according to your protocols. No further processing is undertaken.
- The information we accept from callers is their name, contact details and brief details of symptoms or matters, specifically and only for the processing of their call.
- All data will be kept secure, and all appropriate technical and organisational measures will be in place to ensure this.
- All staff will be committed to keeping all data confidential, and this is written into Contracts of Employment/Terms and Conditions.
- All assistance will be given to our Customers, and your Customers, to fulfil requests brought by data subjects enforcing their rights, eg. right of access, erasure or portability.
- All information gathered from the phone call or other means of communication, including voice recordings will be securely deleted after a period of 3 months.
- TAS will not be responsible for any information whatsoever, which the company is required to enter as a processor onto Customer websites.
- All assistance will be given to our Customers with duties under the current data protection legislation including notification of any breaches of security.
- All data given to TAS for the operation of its obligations to Customers will be securely deleted when no longer valid.

20 May 2018